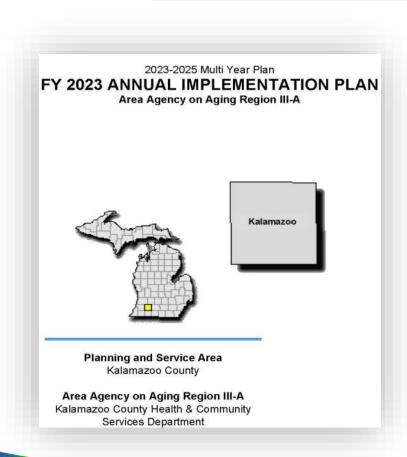
# June 8, 2022 Area Agency on Aging IIIA 2023 - 2025 MYP Public Hearing 3:30pm – 4:15pm

June OASAC Meeting to Follow

Don Saldia, RN, BSN Adult Services Division Chief



# 2023 – 2025 Multi-Year Implementation Plan (2023 AIP)



#### Older Americans Act Requirement

- Public Meeting/Public Notification
- Letter to all Municipalities
- Submit to the Kalamazoo County Commission
- Submit to DHHS/ACLS
- Present to the Commission on Aging in Lansing (August 2022)

#### MYP Draft available online:

https://www.kalcounty.com/hcs/aa/reports.html



# What is an Area Agency on Aging?

- Why? Exists to identify needs, coordinate resources, provide support, and advocate for older adults and their caregivers.
- Nationally known, locally provided: 629 Area Agencies on Aging. Part of a federal, state, and local Network

Goal: Aging in Place



# **Kalamazoo County AAAIIIA**

Federal

- Administration for Community Living
- Older Americans Act of 1965 (Congress)

State

- Department of Health & Human Services
- Bureau of Aging, Community Living, and Supports (ACLS)

Local

- Kalamazoo County Government
- Health & Community Services Department
  - Older Adult Services Division
    - Area Agency on Aging



# MYP 2023 - 2025: Summary

COmmunity REconnection: the CORE of an Area Agency on Aging:

+ On-going surveying of needs

- Community-Based
- + Increased methods of communication: Virtual & In-person
- Community-Focused
- + Utilizing Communication and Partnerships developed during pandemic
- Community-Driven
- + Increased presence: Marketing & on-site opportunities in each township

- CORE Themes for 2023-2025 MYP
  - Year 1: Foundation Building
  - Year 2: Service Focus
  - Year 3: Inventiveness



#### **Planned Service Array**

#### Notes:

- Funded by Other Sources: Vet Directed Care Program
- Implementing MMAP Program



#### **Planned Service Array**

Planned Service Array				
	Access	In-Home	Community	
Provided by Area Agency	Care Management     Case Coordination and Support     Information and Assistance     Outreach     Options Counseling		Disease Prevention/Health Promotion     Long-term Care Ombudsman/Advocacy     Counseling Services     Creating Confident Caregivers	
Contracted by Area Agency	Transportation	Home Injury Control     Homemaking     Home Delivered Meals     Medication Management     Personal Care     Assistive Devices & Technologies     Respite Care	Adult Day Services     Dementia Adult Day Care     Congregate Meals     Home Repair     Legal Assistance	
Participant Private Pay		Homemaking     Home Delivered Meals     Medication Management     Personal Care     Assistive Devices & Technologies     Respite Care	Adult Day Services     Dementia Adult Day Care	
Funded by Other Sources	Care Management			
Local Millage Funded	Care Management     Information and Assistance     Transportation	Chore Home Injury Control Homemaking Home Delivered Meals Medication Management Personal Care Assistive Devices & Technologies Respite Care	Adult Day Services     Dementia Adult Day Care     Congregate Meals     Disease Prevention/Health Promotion     Home Repair     Legal Assistance     Long-term Care Ombudsman/Advocacy     Senior Center Operations     Senior Center Staffing     Programs for Prevention of Elder Abuse, Neglect, and Exploitation     Counseling Services	

#### **Planned Services**

Short-Term Programs					
Program Name	Options Counseling	Information & Assistance	Active Daily Living Website	Counseling Services	
Description	Short-term Care Management services with a licensed, masters-level Social Worker for guidance on community resources and aging issues. Guidance can be inperson, virtual, or telephonic.	Telephonic guidance for Aging Resources for Kalamazoo County residents and their Caregivers. Completes intake screening for long-term programs and services.	Virtual web portal for individuals over 60 and their Caregivers. Provides educational resources on aging, aging issues, and information.	Counseling services with a Masters Level clinical Social Worker; focuses on aging, loss, dementia caregiving.  Education Classes: Classes for caregivers of Dementia or Alzheimer's disease.	
Funding Source	State/Federal Grants	Federal/State & County Millage	County Millage	Federal/State & County Millage	



#### **Planned Services**

Long-Term Programs						
Level of Need	HIGH			LOW		
Program Name	AASA Care Management / Targeted Care Management	Community Living Program	Care Coordination & Support	Home Assist Program		
Description	Care Management for individuals meeting nursing home level of care <i>or</i> at high risk for nursing home or long-term care placement.	Care Management for individuals at risk for nursing home or long-term care placement.	Care Management for individuals needing support to maintain community independence.	Care Management for coordination preventative services to maintain community independence.		
		Available Ser	vices			
Home Delivered Meals	х	x	х	х		
Homemaking	х	x	x	X		
Personal Care	х	X	X			
Transportation	х	x		х		
Emergency Response Buttons	×	x	x	x		
Respite (In- Home & Adult Day Center)	x	x	x			
Med Management & Dispensers	x	x				
	Reporting Details					
AASA Op. Standard	A-1	A-1**	A-2	A-2**		
Funding Source	State/Federal Grants	Local County Millage	State/Federal Grants	Local County Millage		



# Strategic Planning: SWOT Analysis

Strengths	Weaknesses	Opportunities	Threats
LHD Involvement	Management Turnover	Senior Millage	Decreased DCW workforce
Centrally Located	Waitlist for Services	Division Collaboration	Staff Retention: Pay/Salary
Senior Millage	Limited Advocacy (compared to other AAA's)	Department Collaboration	Hiring: <i>National</i> competition for staffing (pay, remote work)
MMAP Program	KCG* - Communication	Online Presence	Senior Millage not renewing
Local Support	KCG* - Policy/Procedure Development	KCG - DEI Officer/Department	
KCG* - Staffing: Benefits			
KCG* - Staffing: Internal Opportunities			
KCG* - Staffing: Dedicated workers			
KCG* - Staffing: Work-life Balance			
KCG* - Staffing: Work has meaning			



# MYP Program Development Objectives

Goal	Objective
Improve the Accessibility of Services to Michigan's Communities and People of Color, Immigrants and LGBTQ+ Individuals	<ol> <li>Ensure staff training on diversity, equity, and inclusion (DEI) to ensure effective outreach and interactions with all communities.</li> <li>Ensure internal policies and procedures support the outreach and delivery of services for People of Color, Immigrants, and LGBTQ+ individuals</li> </ol>
Maintain and increase staffing to support the Aging Community	<ol> <li>Support external staffing needs of community partners and services (Direct Care Workers).</li> <li>Increase and maintain internal staffing of AAAIIIA to ensure delivery of services and community support.</li> </ol>
Empower community with Aging resources and knowledge	1) Increase methods in which aging resources can be accessed.
Ensure continuity of care across all services and funding sources	1) Review and update internal processes and procedures to ensure services received are accessible, continuous, and effective.
Expand supportive and advocacy related services	<ol> <li>Review staffing needs to support new programmatic initiatives.</li> <li>Complete a new Senior Needs Assessment for the Service Area to identify needs, gaps in services, and available providers.</li> <li>Review and update advocacy efforts to be in line with ACLS expectations.</li> </ol>

# FY 2023 Funding Allocation

FY 2023 Budget (State & Federal Grants): \$2,410,305.00

Purchased	Contract	Direct
<b>\$528,491</b> (21.93%)	<b>\$989,631</b> (41.05%)	<b>\$892,183.00</b> (37.02%)
Transportation Homemaking Home Delivered Meals Medication management Personal Care Personal Emergency Buttons Respite Adult Day care	Home Injury Control Home Delivered Meals Congregate Meals Nutrition Education Disease Prevention/Health Promotion Legal Assistance Senior Center Staffing Caregiver Supplemental Services	Care Management Case Coordination & Support Information & Assistance Options Counseling Long-Term Care Ombudsman Elder Abuse Prevention Counseling Services Creating Confident Caregivers



# CY 2022 Funding & Services: Senior Millage

#### CY 2022 Budget (Millage): \$2,915,300.00

Purchased	Contract	Direct
<b>\$600,000</b> (20.58%)	<b>\$1,057,200</b> (36.26%)	<b>\$1,258,100</b> (43.16%)
Transportation Homemaking Home Delivered Meals Medication management Personal Care Personal Emergency Buttons Respite Adult Day care	Guardianship Senior Center Support/Staffing Transportation Adult Day Center Home Delivered Meals Home Safety Repair Healthy Living Programs	Care Management Information & Assistance Long-Term Care Ombudsman Elder Abuse Prevention MMAP Program



# **Advocacy Strategy**

#### Highlights from Section

- Advance current partnerships and collaborations for Advocacy.
  - MDT's, Coalitions, Local Groups
- Strengthen understanding and implementation of Advocacy Efforts as part of County Government, in consideration to ACLS expectations.
  - KCG
  - ACLS
- Focus and strategize on supporting national advocacy efforts
  - DCW Workforce; Community-based long-term services and supports; MiChoice Waiver support; Community-based services access; Digital Divide for Older Adults

# Leveraged Partnerships

#### Highlights from Section

- Current and new opportunities:
  - Healthcare Organizations
  - Public Health
  - Mental Health
  - Community Action Agency
  - Centers for Independent Living
- Evidenced Based Programming Growth
- Volunteers
  - MMAP Program, HCS Volunteers



# **Community Focal Points**

#### Highlights from Section

- Identification of Community Focal Points, 6 identified:
  - Comstock Community Center
  - Coover Center (Milestone Senior Services)
  - Ecumenical Senior Center
  - Portage Community Senior Center
  - Richland Area Community Center
  - South County Community Services
- Target areas of imbedding AAAIIIA staffing for outreach and education.



# Annual Implementation Plan (AIP 2022)



- MYP 2023-2025 Draft available online: <a href="https://www.kalcounty.com/hcs/aaa/reports.html">https://www.kalcounty.com/hcs/aaa/reports.html</a>
- Comments?
- Questions?

Don Saldia 269-373-5187 drsald@kalcounty.com

#### **NEXT MYP PRESENTATION**

June 6/29/2022 3:30 – 4:30 311 E. Alcott St. Kalamazoo, MI 49007



# Older Adult Services Advisory Council Meeting\* Area Agency on Aging IIIA June 8, 2022

Last meeting: May 11, 2022

3:30 – 5:00 pm

(3:30 – 4:15 MYP Presentation)

**Portage Community Senior Center** 

203 E. Centre Ave, Portage MI, 49002 Meeting Room 1A and 1B

\*This meeting is subject to the Michigan Open Meetings Act.

This meeting is being recorded.

Minutes from this meeting are posted for public review at <a href="https://www.kalcounty.com/hcs/aaa">www.kalcounty.com/hcs/aaa</a>



#### **Welcome & Introductions:**

#### Older Adult Services Advisory Council (OASAC)

- Kelly Quardokus
  - Q Elderlaw, Council Member, Chair
- Tim Charron
  - Council Member, Vice-Chair
- Danna Downing
  - Council Member/SAC
- Kimberly Middleton
  - Portage Community Senior Center, Council Member
- Abby Finn
  - Milestone Senior Services, Council Member
- Stan Runyon
  - Council Member

- Dr. Daniel Brauner
  - WMed, Council Member
- Dr. Margaret Hale-Smith
  - Council Member
- Mike Quinn
  - Commissioner, Council Member
- Fran Bruder Melgar
  - Commissioner, Alternate Council Member



Thank you!!!

# Agenda 6/8/2022 OASAC Meeting

• Old Business: Approval of May 11, 2022 Meeting Minutes

| 4:15 - 4:20

New Business:

Member Time

|4:20-4:30|

Advising: Senior Needs Assessment & AAA/Advisory Board Outreach

Programmatic Update

Spending Balance Summary

Waitlist Review

Public Comment Time

Action Tracker

Closing

4:30 - 4:40

4:30 - 4:35

4:35 - 4:45

4:45 - 4:55

4:55 – 5:00

5:00



# **Old Business**

Approval of May 11 Meeting Minutes

| 4:15 – 4:20pm



# Member Time

• Advising | 4:20 – 4:30 pm

• Senior Needs Assessment & AAA/Advisory Board Outreach



OASAC Member	AAA Region	County Served	Contact #
Abby Finn	1A	Detroit, Hamtramck, Highland Park, Grosse Pointe, Grosse Pointe Park, Grosse, Pointe Shores, Grosse Pointe Woods, Grosse Pointe Farms, Harper Woods	
Kelly Quardokus	1B	Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw counties	Howard Collens Legal Board member 800-852-7795
Abby Finn	<b>1C</b>	Wayne County (except cities served by 1A)	
Dr. Margarate Hale- Smith	2	Jackson, Hillsdale, Lenawee	800-335-7881
	3A	Kalamazoo	
Tim Charron	3B	Barry, Calhoun	269-966-2450
Kim Middleton	<b>3C</b>	St. Joseph, Branch	517-278-2538
Lacey C	4	Berrien, Cass, Van Buren	
	5	Genesee, Lapeer, Shiawassee	
Abby Finn	6	Clinton, Eaton, Ingham	
Kelly Q.	7	Bay, Clare, Gladwin, Gratiot, Huron, Isabella, Midland, Saginaw, Sanilac, Tuscola	
Lacey C.	8	Allegan, Ionia, Kent, Lake, Mason, Mecosta, Montcalm, Newaygo, Osceola	
Tim Charron	9	Alcona, Alpena, Arenac, Cheboygan, Crawford, Losco, Montmorency, Ogemaw, Oscoda, Ostego, Presque Ilse, Roscommon	989-358-4600
Danna Downing	10	Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, Wexford	800-442-1713
	11	Alger, Baraga, Chippewa, Delta, Dickinson, Gogebic, Houghton, Iron, Keweenaw, Luce, Mackinac, Marquette, Menominee, Ontonagon, Schoolcraft	
Danna Downing	14	Muskegon, Oceana, Ottawa	231-733-3585

# **Programmatic Updates**

**MSAC Update** 

| 4:30 – 4:35



4:35 - 4:40

# Grant SBR – April

October 2021 – September 2022

Target 58.33 %

All Services: 51.08 %

• CM/POS: 49.18 %

#### **Planning:**

Increasing enrollments – June/July

ADC Reopening

Mid Year Rollover: May/June



#### AREA AGENCY ON AGING - GRANT SUMMARY SPENDING BALANCE REPORTS - APRIL 2022

Fiscal Year: October 2021 - September 2022

LINE		ANNUAL		REMAINING	PERCENT
ITEM	DESCRIPTION	BUDGET	YTD	BALANCES	USED
704.00	Salaries	570,300	302,637.30	267,662.70	55.25%
704.06	Salaries - Temp	21,100	12,471.05	17,450.08	59.10%
710.00	Fringes	208,300	110,462.61	97,837.39	53.03%
710.06	Fringes Temp	1,900	1,091.23	808.77	57.43%
	TOTAL PERSONNEL	801,600	426,662.19	383,758.94	53.23%
727.00	Printing & Binding	1,400	962.62	437.38	68.76%
728.00	Postage	3,300	746.48	2,553.52	22.62%
729.00	Copy Charges	2,600	1,371.17	1,228.83	52.74%
730.00	Office Supplies	3,200	1,156.18	2,043.82	36.13%
807.01	Association Dues	8,100	7,448.75	651.25	91.96%
808.00	Contracted Services	1,000	-	1,000.00	0.00%
849.00	Internal Comm & 850.00& 724.00	27,400	11,403.07	15,996.93	41.62%
860.00	Travel	3,600	812.39	2,787.61	22.57%
901.00	Advertising	700	275.91	424.09	39.42%
940.00	Building Rental	47,600	29,400.20	18,199.80	61.77%
950.21	MMAP - Sr. Services	-	-	-	0.00%
950.76	Sr. Services - HIC (Title IIIB)	3,000	-	3,000.00	0.00%
950.83	Legal Aid (Title IIIB)	14,700	7,350.00	7,350.00	50.00%
950.86	Sr. Services - SCS (Title IIIB)	3,000	-	3,000.00	0.00%
950.93	Sr. Services - HDM	424,930	235,534.00	189,396.00	55.43%
950.94	Sr. Services - Cong.	274,786	135,846.00	138,940.00	49.44%
	Senior Services - USDA	126,863	55,987.00	70,876.00	44.13%
951.86	POS - HDM	2,500	1,213.24	1,286.76	48.53%
	Homemaking Services	150,000	73,471.56	76,528.44	48.98%
	In Home Respite Services	242,600	93,976.40	148,623.60	38.74%
	Personal Care Services	7,500	1,755.34	5,744.66	23.40%
	Transportation Services	4,500	2,148.28	2,351.72	47.74%
	Adult Day Care Services	19,600	6,506.25	13,093.75	33.20%
	Assistive Devices - PERS	26,000	11,757.10	14,242.90	45.22%
	Medication Management	5,000	2,898.51	2,101.49	57.97%
	Kinship - South County	5,300	1,700.00	3,600.00	32.08%
	Dementia ADC	25,000	13,450.75	11,549.25	53.80%
	Employee Training	2,800	1,334.50	1,465.50	47.66%
	Computer Related Expenses	6,300	5,384.54	915.46	85.47%
	Central Service Costs - Charged to Grant, Maximus	35,200	21,952.00	13,248.00	62.36%
997.99	Central Service Costs - GF	175,223	108,949.78	66,273.22	62.18%
	TOTAL CENTRAL SERVICE COSTS	210,423	130,901.78	79,521.22	62.21%
	TOTAL OPERATING EXPENSES	1,667,798	834,792.02	833,005.98	50.05%
	TOTAL EXPENSES	2,469,398	1,261,454.20	1,216,764.93	51.08%
				TARGET %	58.33%

#### AREA AGENCY ON AGING - SENIOR MILLAGE SPENDING BALANCE REPORTS - APRIL 2022 Fiscal Year: January - December 2022

Received 3/18/2022

# Millage SBR – April

January 2022 – December 2022

#### **Target 33.33%**

• All Services (704.00-997.00): 24.67%\* (25.1%)

Provider (blue): 28.67 % (for CY) \*(30.39%)

Average for contract cycle 44.02 % (for FY) \*(47.41%)

• POS (orange): 20.19 %

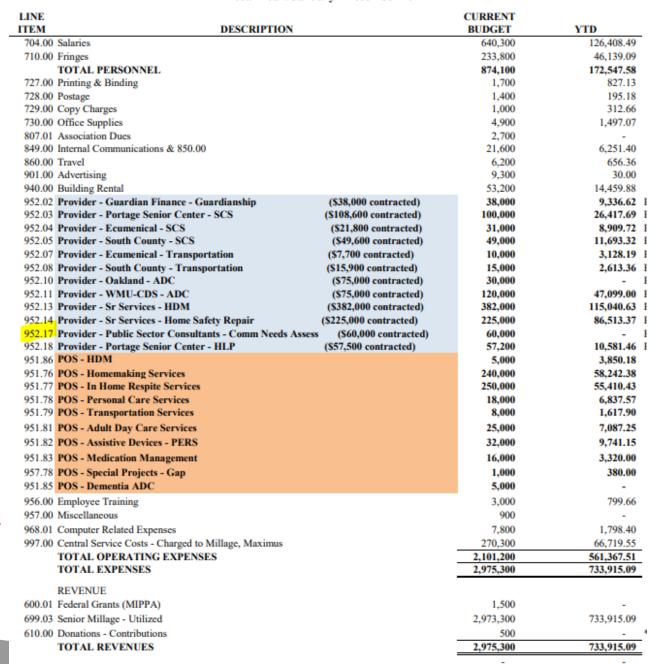
• Personnel: 14.96 %

• POS Budget YTD: 24 %

#### **Planning:**

- Increasing client enrollments June/July
- ADC reopening
- Hiring 3 vacant Care Management positions (45/caseload)
  - 1 new hire starting June 20, 2022.

\*SBR TO BE UPDATED, Adjust budget by -\$60,000 for Senior Needs assessment. Placed in error. Actual SBR budget \$2,915,300.





## **Waitlist Review:** 4:35 – 4:45

- The Waitlist: What is it? Individuals waiting for enrollment to AAA Care Management (CM) Program.
  - No Level of Care Determination, No Medicaid Requirement
- Callers are first screened for other community services to meet their needs before being placed on waitlist.
- Waitlist Managed by Lead Care Consultant
  - Reviews Data
  - Assigns to Care Managers
  - Updates with I&A Staff



## **Waitlist Review:** 4:35 – 4:45

- How is the Waitlist/Enrollments Prioritized?
  - Sequential enrollment, by priority:

Priority 1: High Needs
 Nursing Home Level of Care

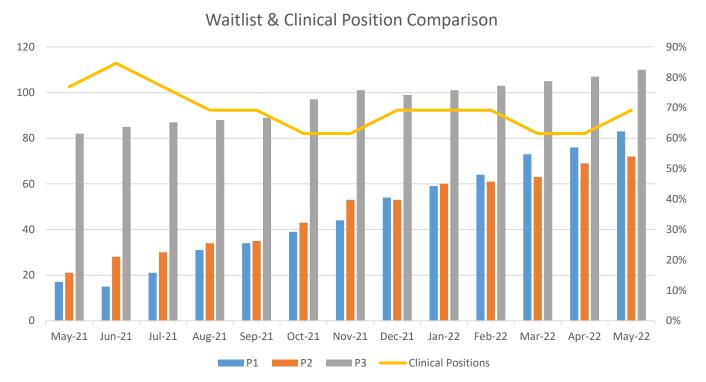
Priority 2: Medium Needs
 Personal Care Services, Hands-on assistance

Priority 3: Low Needs Chore Services: Cleaning, shopping, errands

- Priorities determined by MiChoice Intake Guideline (MIG)
  - MDHHS questionnaire used by all Area Agencies in Michigan



# Waitlist Review: 12 Month Priority Trends



**August – December 2021**: No 1.0 FTE I&A Staff position. Coverage done by Care Manager Positions.

March 2022: No FTE Lead Care Consultant (Waitlist mgmnt, trainings, MDT's)

**Waiting as of 5/31/2022** 

**Priority 1: 83** 

Priority 2: 72

**Priority 3: 110** 

**Total eligible for CM: 265** 

**Average additions:** 

12/month

#### **Barriers:**

Immediate: Internal Capacity. Staffing,

hiring and training

**Short-Term: External Capacity.** DCW

Shortage, availability for new and current

clients.

**Long-Term: Funding to** sustain increased amount of client enrollments and services.

## Waitlist Actions: Referrals & Services

- Referring Services: Inquiry of Needs, Referral of Services.
  - Database of business, organizations, services that serve seniors and caregivers.
  - Placed on Waitlist when need/request identified.
  - Includes calls to Adult Protective Services
- Enrollments: Immediate upon staffing availability & training
  - 1 New hire June 20 Start Date
  - 1 New hire for LCC position (Internal, will make 1.0 FTE CC position unfilled)
  - 2 Social Work positions within 30-60 days (target)
  - 30 new enrollments, staffing/training dependent



# Waitlist Actions: Referrals & Services

#### Priority Enrollment Adjustments:

- Active APS
- Priority 1 Waiting > 3 months

#### Enrollment Goals

- Diversify Caseloads (e.g. 50% P1, 35% P2, 15% P3)
- Enrollment Team Development



# Final Agenda Items

Public Comment Time

| 4:45 – 4:55 pm

Action Tracker

| 4:55 – 5:00 pm

Adjournment

| 5:00 pm

Next Meeting: July 13, 2022 3:30pm

311 E. Alcott St., Kalamazoo MI

Conference Room 361



# **Action Tracker**

Action	Assigned to/Date	Follow Up/Update
Where does the interest generated by the Senior Millage go? Is it deposited into a county account, or does it go back to the AAA Program?	Finance 3/9/22	Update 6/7/22: Finance is seeking additional information with Treasurer. Full answer pending.
POS specific numbers for the rollover	Beverly 5/11/22	Total Carryforward: \$419,721 POS Breakdown:  • IIIB: \$3000  • IIID: \$14,146  • IIID: \$1000  • State Respite Care: \$23,232
Priority matrix for enrollments	Beverly & Don 5/11/22	Slides 21 – 25.



# Action Tracker: Completed Items

Action	Assigned / Completed	Follow Up/Update
2022 Budget numbers	Don 2/9/22; 3/9/22	Listed in SBR
Inquire of reimbursement process; upfront, phased? Harder for small org. to front funding for services	Don 2/9/22; 3/9/22	Planning for contract updates, streamlining process.
What should OASAC be supporting AAA in as recommendations of this board?	Don 3/9/22; 4/13/22	Recommendations for MYP Goals, supporting information
Should a "Other" category be included as an option for vendors to bid for? We don't want vendors to not apply thinking they don't qualify.	Don 3/9/22; 4/13/22	Planning for contract updates, streamlining process, RFP Question review by Finance (end of April)
Resend OASAC members the regional AAA interview questions.	Don 3/9/22; 4/13/22	Print Off
Do OASAC members need to formally decline per diem payments?	Don 3/9/22; 4/13/22	No, they don't have to.
Where do the per diem payments come from? What funding	Don 3/9/22; 4/13/22	It came from the CIP

# Adjournment

Next Meeting: June 08, 2022 3:30pm AIP/MYP Presentation

Portage Senior Center \*New Building\* 203 E. Centre Ave, Portage MI, 49002 Meeting Room 1A and 1B

**Intake Line/Information & Assistance** 

(269) 373-5173

**Email** 

AAA3Ainfo@kalcounty.com

Website

https://www.kalcounty.com/hcs/aaa/

